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PSTN SWITCH-OFF: BUILDING MANAGER CHECKLIST

Prepare commercial buildings for the 2027 PSTN switch-off. Avoid rising costs and system failures with timely digital upgrades and testing.

1. Audit all systems that may rely on PSTN, including lifts, alarms, access control, CCTV, BMS modems, meters and payment devices.
2. Check broadband and network readiness to ensure it can support digital voice and signalling.
3. Replace analogue devices with IP or cellular equivalents; analogue diallers will not work reliably on digital services.
4. Ensure routers, switches and ONTs have suitable backup power so life-safety systems continue during outages.
5. Confirm alarm signalling grades with insurers and ARCs; ensure lift alarms meet EN 81-28:2022 with proper testing.
6. Verify access systems, gates, barriers and CCTV maintain communication paths after migration.
7. Arrange fibre access and wayleaves early, especially for heritage listed buildings.
8. Prepare a migration timeline, assign responsibilities and avoid end-of-2026 congestion.
9. Communicate plans with tenants and stakeholders to support governance and transparency.
10. Test all critical systems end-to-end, including under power-failure conditions.

Contact us now to discover how Modern Networks can strengthen your digital estate and improve operational efficiency.

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