

Digital Risks in Commercial Buildings



Digital risks have the potential to negatively impact the operations, safety, value, and the reputation of commercial properties.



hardware & software



safety



data



reputation

KEY POINTS

Types of Digital Risk



Hardware

Ageing infrastructure
IoT vulnerabilities



Software

Unsupported systems



Data

Privacy issues, new laws



Cybersecurity

Threats like ransomware

Future Trends



Increased interconnectivity
and AI use



Customer expectations
Evolving legislation



Integrate with governance
Manage third-party risks

RECOMMENDATIONS



Building Stakeholders

- Identify and plan for risks
- Enhance infrastructure
- Train staff
- Integrate with governance
- Manage third-party risks



Industry Bodies

- Develop standards
- Raise awareness
- Support valuations
- Promote collaboration
- Engage with broader standards



Governments

- Provide clarity
- Mandate cybersecurity
- Enable data sharing
- Build skills



www.modern-networks.co.uk

Modern Networks is a trusted IT partner to the UK's commercial property sector, helping building operators tackle today's digital security challenges. With tailored solutions for offices, science parks, and multi-tenant sites, we support everything from secure networks and cybersecurity to compliance and smart building tech—aligning with RICS' latest recommendations.