



Transform conversations into customers with Modern Networks Cloud Telephony

Modern Networks Cloud Telephony delivers high-quality, affordable, fully managed phone systems that work. We provide everything you need to get started and turn conversations into customers.



SERVICE BENEFITS



Cost of ownership

There is no need to buy and maintain expensive and inflexible PBX hardware.



Simple to manage

The system is delivered with an easy-to-use online portal. Users can manage their own call preferences.



Scalability

You can add or remove lines as required.



Resilient solution

Your business can access your Cloud telephony service from anywhere, making it much more resilient than a traditional on-premise PBX.



Disaster recovery

In the event of an emergency, you can quickly re-route calls to another landline or mobile using the online portal.

SERVICE ESSENTIALS

Crystal clear calls

The standard license includes a geographic number (DDI) and internal extensions. For reliable Cloud telephony, we require Modern Networks to supply internet connectivity for excellent call quality.

Telephone hardware

We can provide you with a wide selection of handsets, headsets, and conference phones.

Advanced business features

Unlock the full potential of your business communications by adding extra features to your phone system.

Features include:

- ☒ Auto Attendant
- ☒ Conference Bridge
- ☒ Hunt Groups
- ☒ Receptionist Console
- ☒ Unified Communications.



Business connectivity and collaboration from anywhere: external voice calls through Microsoft Teams

Modern Networks TeamsLink enables external voice calls from Microsoft Teams, promoting collaboration and ensuring secure communication.



SERVICE BENEFITS

- ✓ Cost savings on calls
- ✓ Simple setup
- ✓ Optimise bandwidth and voice quality
- ✓ Infinitely scalable system
- ✓ UK-based technical support
- ✓ 20+ years porting & carrier experience
- ✓ Teams integrated handsets
- ✓ Keep your existing numbers
- ✓ Create a global voice presence
- ✓ Real-time business analytics.

SERVICE FEATURES

- ✓ Microsoft approved solution
- ✓ Microsoft certified hardware
- ✓ Simple, per-user pricing
- ✓ Inclusive unlimited UK minutes
- ✓ Teamslink management portal
- ✓ Numbers available in 127 countries
- ✓ Location-based routing
- ✓ Monitoring tools for call traffic
- ✓ Full UK porting and ranges
- ✓ Call recording.

SERVICE ESSENTIALS

Unified business communications

Enhance collaboration with a single tool, adding UK, mobile, and international voice calling to Teams. Elevate your usage with inbound and outbound calls via Teams, supported by cost-effective bundles. The standard license offers unlimited UK minutes and competitive international rates for seamless communication.

Easy setup and management

TeamsLink is a Cloud-based solution. No onsite infrastructure is needed. Port existing numbers for a seamless transition. Manage users and call routing via user-friendly portal.

Already using Microsoft 365?

TeamsLink integrates with Office 365 licenses and third-party apps, while being compatible with all Teams-certified hardware such as handsets, headsets and conference phones.

Communicate and collaborate, anywhere

Microsoft Teams and TeamsLink empower high-performing teams with file sharing, real-time collaboration, and built-in messaging.