

Telephone support



SERVICE SUMMARY

We offer managed Telephone Support and maintenance services that ensure incidents are resolved quickly. Our expert engineers can manage and maintain your existing on-site telephone system. We can also provide you with the latest Cloud-based telephone solutions. Moreover, Modern Networks offers a wide selection of telephone peripherals from handsets and headsets to softphone apps. Whether you want to maintain smooth business operations or grow your enterprise, we can provide the tools and support you need to communicate reliably and effectively.

KEY BENEFITS

- Fully managed phone systems
- Full support for remote / hybrid working
- Disaster recovery options to keep your phones ringing
- Basic phones through to omnichannel contact centre.

VALUE STATEMENT

In today's world of remote and hybrid working, effective communication is more important than ever. Modern Networks Telephone Support does a lot more than just keep your office phones working. Our expert technical support will help ensure that your organisation gets maximum value from your phone system, enabling your people to work from anywhere and achieve more. Through our expertise and technology, we can replace outdated and expensive telecoms products with newer, more efficient, and cost-effective alternatives that deliver greater functionality, value and peace of mind.

- Give your staff the freedom to work from anywhere
- Collaborate using unified communications technology
- Avoid unnecessary hardware maintenance fees
- Maximise communication uptime.