



# Cloud Telephony

## SERVICE SUMMARY

Modern Networks Cloud telephony provides enterprise-grade voice services over the internet for a small business budget. Our fully managed VoIP telephone system is hosted in the Cloud so there is no expensive hardware to purchase or maintain. We take care of everything. Cloud telephony enables your employees to work remotely from anywhere, provides a wide range of advanced business features, and low or zero cost calling charges. The service is flexible, scalable, and secure, enabling you to add new users, sites and features via our intuitive administration portal.

## KEY BENEFITS

- Enterprise-grade calling features
- Disaster recovery options to keep your phones ringing
- Basic desk and soft phones apps through to omnichannel contact centre
- Call Recording and Analytics
- Low cost of ownership with simple per user monthly subscription.

## VALUE STATEMENT

In today's world of remote and hybrid working, effective communication is more important than ever. Quick to install, easy to setup and requires minimal maintenance, Cloud telephony provides a wide choice of advanced features such as auto attendant, call recording, video conferencing and call reporting. The service is fully supported by our expert Service Desk and is accessible from anywhere with a reliable internet connection using desktop soft phone, mobile app, or traditional handsets.

- Scalable, flexible service that supports business growth
- Give your staff the freedom to work from anywhere
- Collaborate using unified communications technology
- Requires minimal maintenance
- Reduce communication downtime
- Integrates with a wide selection of third-party business apps.