



Managed print service

modern**networks**


commercial property IT specialists

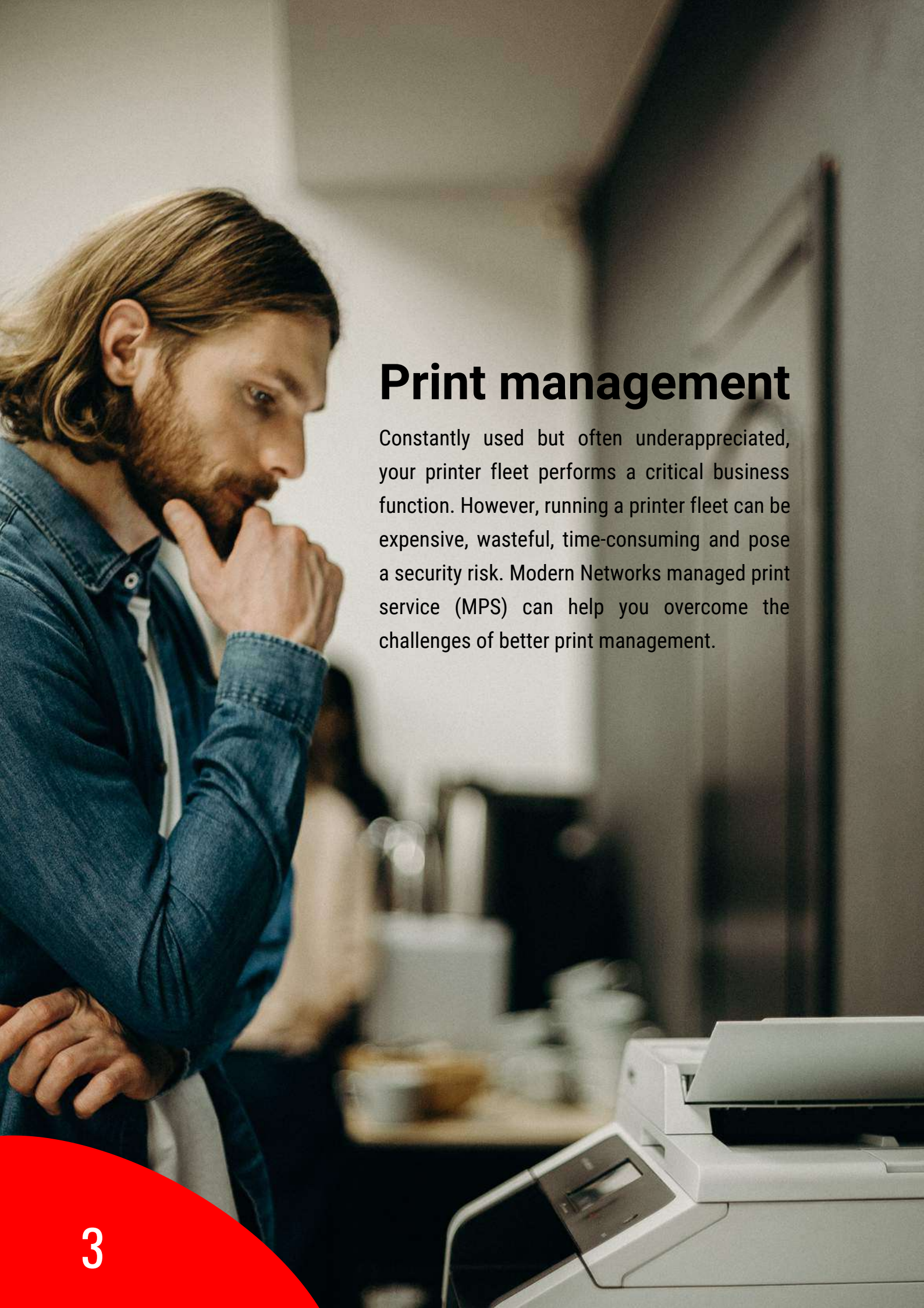




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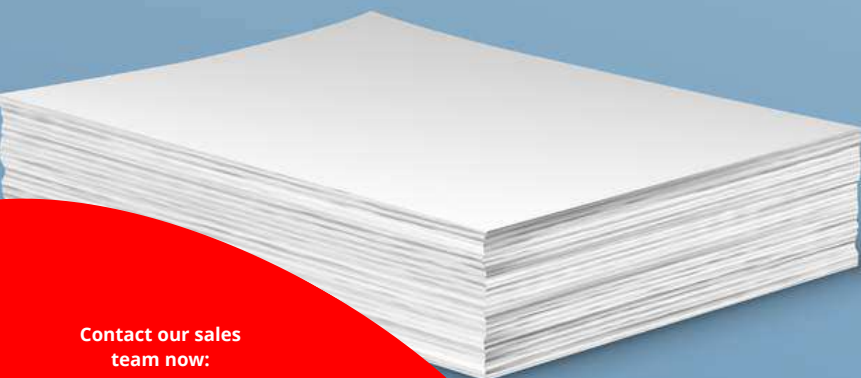
Print management

Constantly used but often underappreciated, your printer fleet performs a critical business function. However, running a printer fleet can be expensive, wasteful, time-consuming and pose a security risk. Modern Networks managed print service (MPS) can help you overcome the challenges of better print management.

The money pit

- **30%** of print jobs are never picked up from the printer
- **50%** of print jobs end up as rubbish within 24 hours

Incredibly, over half of UK businesses have no idea how much they spend on print. On average, 3% of a company's revenue is spent on paper, printing and associated costs. The average UK office worker uses up to 45 pieces of paper per day. That is around 9,900 pieces of paper a year.



Contact our sales
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Costing the Earth

Today, organisations want to meet their Environmental, Social and Governance (ESG) responsibilities. Of course, saving energy and cutting waste also helps drive down costs. All our printers are optimised for maximum power saving and minimum environmental impact. You can significantly reduce paper waste, for example, by ensuring double-sided printing is the default setting of every printer. Our multifunction printers can be used to scan, store and share documents digitally, removing unnecessary print jobs altogether.

Hackers welcome

Today, business is under siege from an army of cyber threats. Last year, a team of ethical hackers from CyberNews hacked 30,000 unsecured printers simultaneously to demonstrate the threat. They also identified another 800,000 printers vulnerable to attack.

Companies spend small fortunes on beefing up their network security with the latest firewalls, anti-virus and file encryption. However, many businesses simply overlook their network-connected printers and copiers. An unsecured printer represents a backdoor into your network just waiting to be exploited.



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Take control

Printer fleets can be complex, spanning multiple devices, networks and operating systems. Print management can quickly become a costly administrative burden, a security blind spot and compliance nightmare. To get a handle on things, you need to know who is printing what and why. You also need to ensure document and device security. Finally, you need to get costs under control.



Managed print services

Typically, businesses underestimate print costs by 40%. The average spend per employee per year on printing is £700. Many printer fleets are an assortment of different makes, models and maintenance contracts, which add cost and complexity. They all require different ink cartridges and toners that never need replacing at the same time.

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Modern Networks offers you a fully managed print service that removes the pain of managing your printer fleet. Our managed print service provides you with the latest printers, copiers and A3/A4 multifunction devices. We automate ink and toner replenishment, drive down costs and reduce administration. We can monitor, manage and maintain your printer network.

The benefits of managed print include:

Value – reduce print costs, gain more control, cut waste and save energy.

Efficiency – use resources more effectively with automated print management.

Security – ensure all printing is securely managed, traceable and auditable.

Support – optimal performance from your printer fleet and expert help when you need it.

Our approach

Analysis

First, we analyse your current printer fleet to identify problems, inefficiencies and waste. Based on our analysis, we will create a bespoke solution that will increase productivity, reduce waste and lower your print costs.

Automated ink replacement

Next, we install special software that enables us to monitor the performance and use of your printers. Our system also automatically replenishes inks and toners so you never run out.

Maintenance and support

Finally, our managed print service ensures your printers are always working at peak performance. We schedule maintenance visits based on a printer's workload and operational efficiency. Your printers are also covered by Modern Networks IT support, which is available by telephone, email and remotely during office hours.



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Security matters

Today's printers are fully-fledged network computers and must be secured against cyber-attack. Modern Networks monitors, manages and controls your printer fleet. We can restrict who has access to which printers and what they can do. We can manage walk-up access by authenticating users with a swipecard, PIN or username and password.



Data protection

We encrypt data on printers and securely wipe the hard drive when a device reaches end-of-life. Audit trails and printer activity reports mean you always know who is printing what and when. Our secure print release function ensures no document is ever left sitting in the printer tray again.

Security features include:

- ✓ Access control & user permissions
- ✓ Secure network integration
- ✓ Data encryption
- ✓ Document & email security
- ✓ Audit trail & use reporting
- ✓ Data overwrite/erase feature.



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The benefits of itemised billing

Many organisations such as architects, accountants and law firms seek to recover the costs of printing, copying and scanning from their clients. Modern Networks managed print service enables you to assign print jobs to specific clients, departments and projects for itemised billing. Print charges can be configured for different clients, paper types, volumes and discounts. You can also restrict who within your team can charge against a client account. We can also provide account based reporting.

To learn more about the many business benefits of managed print services, contact our Sales Team today.



Modern Networks is a leading provider of IT support and network services to the UK's commercial property sector. The company is based in Hitchin, Hertfordshire. We are a certified Gold partner for Microsoft, HP and Cisco. We currently work with thirty top property management firms and provide services to over 1800 office buildings and shopping centres. Our clients include CBRE, Savills, CEG, Cushman and Wakefield, JLL, Knight Frank, Avison Young and Colliers.

Modern Networks is UK-government Cyber Essentials certified. We are also SafeContractor accredited for achieving excellence in health and safety in the workplace. Our Service Desk provides the highest standards of fast, friendly, reliable technical support to all our customers.

To learn more about our range of IT support and managed services for commercial property and medium-sized enterprises, contact Modern Networks today.

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