

Modern Networks Service Desk

Do you need technical support?

If your IT is not working, or you need to request something new, please contact the Modern Network Service Desk.

All service tickets are prioritised and we respond to business critical incidents straight away. If it's a low priority issue, we aim to have it fixed within 5 days.

It's always better to call the Service Desk so that we can understand what you need and get the priority right first time. If you do email us, please ensure you describe the issue briefly but in enough detail that we understand any urgency.

Contact Modern Networks Service Desk:

01462 425555

support@modern-networks.co.uk

If you need to **escalate** a service ticket please call the Service Desk Manager on **01462 425540** or escalations@modern-networks.co.uk

