



4G Rapid Deployment Service FAQs

What is 4G Rapid Deployment?

Modern Networks 4G Rapid Deployment Service is an ideal temporary solutions for any business that requires immediate Internet access while waiting for a fixed broadband line to be installed. It is also a great temporary solution for unexpected Internet outages.

How do I get this service?

You should contact your Modern Networks Account Manager to request this service.

How long does it take to get the service up and running?

Typically we can deliver the 4G rapid deployment router next business day. The router comes pre-configured and ready to use out-of-the-box. It just needs to be plugged into a power supply.

How much does the service cost?

The Service cost £50.00 per month. There is also a one-off charge of £25.00 for delivery of the router to your chosen location, and for its collection when you have finished using it.

How much data do I get with the service?

The service comes with a 30GB data package. Please note that this is capped to prevent any unexpected additional charges.

What happens if I go over my data limit?

You will received alerts from Modern Networks as you approach your data limit. You can then contact us and we will increase your data package. Please note that additional charges will apply.

What network is this service on?

This service is on the O2 Network. The router must be installed in a good location for a 4G signal from O2 to be able to connect to the local network.

How many users can connect to the device?

This service is typically suitable for up to 5 end users. Adding additional PC's may lead to bandwidth constraints and a poor user experience.

Can the service be used to provide Wifi?

Business PC's can connect to the service using a wireless connection. However, this service is not suitable to provide guest Wifi.

Can I use this service to run third party applications?

This solution is designed for light business use and basic critical services such as email and printing passes. The service should not be used for third party applications such as CCTV and Car Parking Payment Systems.