



**Modern Networks service desk is your first point of contact for all IT issues and requests, providing remote technical support for PCs, Macs, laptops and peripherals from our UK-based offices.**

Your staff want access to the technology they need to do their job, and they want that technology to work. If it doesn't work or they need something new, our service desk is there to deal with any query quickly and courteously.

## Delivery

You can contact our team by email and telephone during office hours. We also offer an out-of-hours service.

## Terms of Service

Contracts are available for 12 and 36-month terms.

## Features & Benefits

- ✓ Fast, reliable technical support service
- ✓ Comprehensive cover from desktops to telephones
- ✓ High levels of customer satisfaction
- ✓ On-site support available
- ✓ VIP service
- ✓ Optional out-of-hours service for business critical incidents.